

DANDENONG STADIUM



Dandenong Stadium

COVID-Safe Plan

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COVID-Safe Plan Summary

Dandenong Stadium is excited to welcome patrons back to the stadium and would like to reassure all that the stadium has implemented a thorough and exhaustive COVID-Safe Plan.

To support a safe return for all patrons, Dandenong Stadium Management has worked closely with its relevant sporting bodies, Basketball Victoria and Volleyball Victoria, as well as industry experts, to ensure this COVID-Safe plan complies with all relevant Return to Sport Guidelines and State Government directives. This plan has also been written in accordance with the Department of Health and Human Services (DHHS) Restricted Activity Directions (Victoria) (No 16).

This COVID-Safe reopening plan consists of the following main elements:

- All Dandenong Stadium Staff to complete COVID-19 Infection Control Training
- Extensive COVID-Safe signage installed throughout stadium
- 14 Hand Sanitising stations placed throughout stadium including entries to each Annexe
- Cash handling and bottlenecks reduced by encouraging cashless transactions and/or pre-payments wherever possible
- 1.5m social distancing encouraged in high traffic areas through use of floor markings
- Masks are recommended when unable to maintain 1.5m distance from other patrons
- COVID Marshall outside Dandenong Stadium ensuring that all patrons check in using Services Victoria App and display appropriate vaccination status.
- Kiosk area tables and chairs arranged to permit appropriate social distancing
- Perspex sneeze guards installed at main Kiosk counter
- Office seating and workstations spaced to ensure at least 1.5m social distancing for staff



COVID-Safe Plan Checklist

We have set out the following venue summary guidelines to assist tenants in understanding the level of planning we have undertaken to make sure our facility is safe for those to return to work, and for our children, parents and volunteers to return safely to sport.

COVID Marshall and Venue Check-In

We have implemented the Services Victoria QR Code to record all patrons who enter the stadium, which is monitored by the COVID Marshall in place at the entrance. Patrons then need to show relevant their relevant vaccination status/medical exemption to gain entrance into the venue.

Dandenong Stadium Hand Sanitiser Map

DBA will publicly display a map (see Page 8) of all our wall mounted and free-standing hand sanitiser stations and provide all tenants with a copy of this map of where current hand sanitiser stations are and will be located at the stadium. In addition, portable sanitising bottles will be available in the offices.

COVID19 Infographic

Extensive COVID-Safe signage has been displayed around the venue including signage instructing staff and patrons what to do if there are suspected or confirmed cases of Coronavirus within the facility.

General Cleaning

Stadium will be professionally cleaned daily as required. Dandenong Stadium staff will also be onsite during the day regularly disinfecting surfaces in high traffic touch points such as external office door handles, door handles into venue, surfaces etc. (Refer to cleaning plan on following pages.)

Suspected or Confirmed Case

Dandenong Stadium Management and Staff will follow the steps outlined on the suspected or confirmed Coronavirus info graphic posters displayed throughout the stadium. All Dandenong Stadium tenants and stakeholders will also receive copies of the info graphic to be displayed in their area. Tenants and stakeholders will be asked to appoint a designated organisation contact to liaise with Stadium Management to help manage any suspected and/or confirmed coronavirus cases.

Full COVID-19 Cleaning Program

Dandenong Stadium management will ensure all areas of the facility are continually cleaned based on the recommendations of the Australian Government and Victorian Health Department. Dandenong Stadium staff will be onsite during operating hours to maintain cleaning of common areas and to ensure any risks are minimised. Outside of normal opening hours, contract cleaners will be used.

Cleaning of the facility is divided into three distinct scenarios:

1. Day Time/Office Hours Cleaning
2. After Hours Cleaning
3. Basketball / Volleyball Related Activities Cleaning

DAY TIME/OFFICE HOURS CLEANING

Listed below are the areas of cleaning that the Venue based Staff at Dandenong Stadium will maintain and perform multiple times throughout standard office hours:

- Doors
- Windows
- Counter Tops
- Toilets
- Seating Areas
- Hand Washing Basins
- Handrails
- Washing/sweeping of courts after use
- Any additional high touch points

AFTER HOURS CLEANING

Listed below are the areas of cleaning that the professional cleaners will clean after hours whilst the stadium is closed to the public:

Main Entrance / Foyer / Customer Service Area / Common Areas

- Empty bins and replace liners (Daily)
- Spot clean front glass door panels (Daily)
- Clean customer service desk (Daily)
- Sweep & mop entrance foyer (Daily)
- Vacuum carpet and entrance mats (Daily)
- Wipe stainless steel gates, barriers and rails (Daily)
- Sweep & mop all common areas (Daily)

Reception / Administration Offices / Meeting Rooms

- Spot clean glass door panels (Daily)
- Dust ledges and window sills (Daily)
- Dust skirting boards (Daily)
- Empty bins and replace liners (Daily)
- Vacuum carpet (Daily)

Male / Female / Disabled Toilets

- Clean toilets and urinals (Daily)
- Clean hand basins and benches (Daily)
- Empty and replace bin liners (Daily)
- Full clean of all mirrors (Daily)
- Sweep and mop floor with disinfectant (Daily)
- Restock paper products and soap supplies (Daily)

Referee's Rooms

- Empty bins and replace liners (Daily)
- Vacuum carpet and entrance mats (Daily)

Meeting Rooms

- Empty bins and replace liners (Daily)
- Vacuum carpet (Daily)

Basketball Courts

- Full sweep of all 15 courts (Daily)
- Empty and replace bin liners (Daily)
- Fringe mop all 15 courts (Daily)
- Wash & burnishing of all courts (Weekly)
- Place bin next to all court score benches for sanitising wipe disposal

Public Change Rooms & Showers (when opened)

- Clean hand basins and benches (Daily)
- Empty and replace bin liners (Daily)
- Full clean all mirrors (Daily)
- Clean, scrub and disinfect shower walls, clean drains, doors and floors (Daily)
- Spot clean doors and cubicle walls (Daily)
- Vacuum and mop floor with disinfectant (Daily)
- Restock paper products and soap supplies (Daily)
- Machine Scrub Floors (As Required)



COVID-Safe Visitor Register

In order to comply with the Victorian State Government's COVID-Safe requirements, we have implemented the following COVID-Safe Visitor Registers at Dandenong Stadium.

Services Victoria QR Code (non-school group patrons)

For non-school groups, all visitors (staff, patrons & visitors) will be asked to register their contact details through the Services Victoria QR Code register. The Services Victoria QR Code register is fully compliant with the DHHS electronic record-keeping requirements and provides a digital, contactless solution for patrons to provide their contact details by scanning a QR code on their smart phone*.

*(*Note: patrons without their own smart phone will be invited to sign in manually using our manual sign in book)*

The simple 3 step process for using Services Victoria QR Code register is as follows:

1. upon arrival scan the stadium's unique QR Code using their smart phone
2. enter first and last names and contact number
3. select "Check-in to this location" to finalise the registration

This process will be supported by signage explaining the steps and QR codes will be posted at multiple location within the entry foyer to help prevent bottlenecks during peak periods.

Visitor details are encrypted and stored securely in the cloud. For privacy protection, details will only be retrieved in the event of a COVID-19 outbreak and only as requested by DHHS Victoria.

School Groups

As a condition of entry, school groups who hire courts will be required to have a list of all participants in their group (staff & students) prior entering the stadium. The list will include the School's name, contact number, date, and entry and departure times. These attendance records will need to be retained by the school for 28 days and provided to Dandenong Stadium on request. Records will only be requested in the event of a COVID-19 outbreak and only if requested by DHHS Victoria.

Covid-19 Signage at Dandenong Stadium

Examples of COVID Signage to be placed around Dandenong Stadium



- 5 X Basketball Player Guidelines Signs x 2
- 4 X Designated Entry / Exit Signage x 2
- 2 X Toilet 'Wash & Sanitise' Mirror Messaging Circles x 9
- 4 X Barricade Tape x 100m roll
- 2 X 'Not In Use' A4 Signs x 10
- 2 X Social Distancing Floor Graphics - Indoor x 8
- 3 X Bollard Covers with Social Distancing Messaging
- 17 X Additional Court Pack - Guidelines Signage and 'Sit Here' dots



DANDENONG STADIUM

High Level Stadium Graphic

Sanitiser Stands

Separate entry / exit and simple clockwise traffic plan

